



QUALITY POLICY

09.08.2024

In the cosmetic sector, with our natural soaps, hair care, and skin care products as well as our private label productions, we aim to increase our market share while meeting customer needs and expectations. We strive to provide reliable and sustainable products to consumers without compromising on quality by keeping up with innovations. In this context as Akten Cosmetics ;

- We will comply with the national and international regulations and legislative requirements, as well as the legal conditions of the countries and customers within our sales network in our product development and production activities.
- We will continue our activities according to the requirements of ISO 22716 GMP, ISO 9001 Quality Management System, product safety, and hygiene practices.
- In our company's operations, we aim to fulfill our environmental responsibilities by prioritizing climate change mitigation in our production processes and product development strategies.
- We will maintain our production, research and development, design, and sales activities with a customer-centric approach both domestically and internationally.
- We aim to enhance customer satisfaction by offering a diverse range of products that meet customer demands and expectations, ensuring the continuity of environmental friendliness and quality.
- We will continuously improve our system by monitoring and integrating sustainable technological innovations, equipment, infrastructure, and facilities to increase the effectiveness of the quality system on processes, thus providing high-quality and cost-effective sustainable products to the market.
- We are committed to making safety and health a fundamental responsibility for all our employees, ensuring that their own, other employees', and visitors' health and safety are not compromised through necessary information and training.
- We will establish a culture of prevention by systematically conducting risk assessments related to potential hazardous situations and behaviors throughout all our activities.
- We aim to enhance the satisfaction of our customers and stakeholders by ensuring the sustainability of our Quality Management Systems through the provision of necessary resources for product quality and safety.

This is our Quality Policy

GENERAL MANAGER